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LIST OF INTERESTED PARTIES


INTERESTED PARTY	INTERNAL/ EXTERNAL (Are They Internal/ External?)	REQUIREMENTS		REMARKS
		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
1. Students	External	Education	Quality education	
			Timely completion of degree	
			High employability (employed within two years after graduation)	
			Industry-recognized/ compliant/required competencies	
			Meaningful internship experiences in the Philippines and abroad	
			Protection from physical, social, psychological and emotional harm	
			Observance of health protocols	
			Involvement in internationalization programs and services	
		State-of-the-art facilities conducive to learning environment, and other materials	Facilities conducive to the development of 21 st century skills	
			Functional laboratories	
			Upgraded equipment and other learning materials	

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
			Fully trained technical staff of learning facilities	
			Accessible learning materials to students (updated in the last 5 years, both print and accessible e-copy)	
			Prompt dissemination of clear information, policies, guidelines, and directions	
			Access to free internet connection and facilities	
			Spacious canteen area and more healthy food choices	
2. Parents, guardians, students	External	Safety and security of students	Safe, vibrant, and nurturing environment	
			Observance of health protocols inside the campus and in all learning venues/platforms	
			Affordable dormitory rent	
			Availability and affordability of food services	
			Strict adherence to Data Privacy Act	
			Promotion of a healthy and well-balanced well-being of everyone	

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
		Communication	Open communication system in various platforms	
3. Community, people's orgs, NGOs, LGUs	External	Research and Extension services	High impact and relevant extension activities	
			Community-based interventions to problems, constraints, issues, and concerns	
			Creative, innovative, and relevant research programs and projects	
			Strengthened partnership with LGUs, local communities, and partners	
			Availability/Access of relevant technologies to interested parties	
			Provision of technical expertise	
		Relevant training programs and technical assistance	Need-based, timely, effective, and relevant training programs	
			Sustainable engagement for grassroots development	
			Availability of diverse training/technology-transfer programs	
			Use of appropriate social and communication media for information dissemination	

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
			Intensified monitoring and impact assessment of extension PPAs	
			Availability of experts/specialists along various the fields or programs being assessed	
		Socio-economic development	Available opportunities for commercialization focused on business incubation and enterprise development	
			Building technology valuation business planning to start-up culture for massive commercialization	
			Broader/Wider opportunities for marketing of products	
			Strengthening of business education programs (to include establishment of start-up business and entrepreneurship)	
			Access to technologies that could be scaled-up and expanded for joint venture	
		MOA/MOU partnership	Receptive and competent faculty and staff	
			Access to functional facilities with reasonable rental price	

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
			Faculty members return to MMSU after completion of the scholarship	
			Prompt response to requests	
			Sustainable partnership	
			Administration's support to the implementation of the areas of collaboration	
			Prepared and receptive students re implementation of the areas of collaboration	
			Sufficient fund for the implementation of the areas of collaboration	
4. Funding agency/ scholarship sponsors for students	External	Support to qualified scholars/ grantees	Timely submission of required reports for the release of scholarship funds	
			Effective and efficient human resource development and management system particularly scholarship and competency programs	
			Provision of support services for scholars	
		Accomplishment deliverables indicated in the MOA	Attainment of target objectives and deliverables in an effective and efficient manner	

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
			Render return service to the University after the scholarship fellowship is completed	
			On-time graduation of scholars	
			Periodic monitoring of academic performance of scholars	
			Strict enforcement of the stipulations of scholarship contract	
		Financial reports	Timely submission of accurate financial reports	
		Implementation of funded projects	Timely, effective, and efficient implementation of deliverables	
			Timely submission of accomplishment reports	
			Attainable MOA objectives	
		Audited financial statements (FS)	Submission of accurate reporting of FS	
		Safety and security of scholars; safe, clean, vibrant, and nurturing learning; and care and maintenance of donated facilities and equipment	Safe and secured environment for research scholars, writing experts, and specialization?	

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
			Protection of facilities and equipment from damage	
			Well-maintained and utilized facilities and equipment	
			Periodic maintenance and repair of facilities and equipment	
5. Government regulatory agencies	External	Physical and financial reports	Timely submission of accurate reports	
			Strict adherence in the implementation of legal pronouncements	
6. Supplier/ service provider/ contractor	External	Business opportunity	Effective and efficient bidding process	
		Payments	Customer-friendly procurement and finance staff	
			Clear communication of supplier requirements in accordance with law	
			Prompt inspection of delivered goods	
			Prompt payment of delivered goods and services in accordance with law	
7. Alumni	External	Re-issuance of school credentials	Fast and efficient release of documents requested as per Citizen's Charter and RA 11032	

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
		Alumni ID	Wide range of members' benefits (e.g., discounts)	
		Employment opportunities	Favorable support and endorsement for employment	
			Regular posting of job opportunities	
		Partnership and collaboration	Established alumni network collaborative projects	
			Globally-accredited degree programs	
			Established global-regional network	
8. International/ Institutional partners	External	MOA/MOU	Compliant to and fulfilled agreement and deliverables	
			Sustainable partnership	
			Effective monitoring and evaluation scheme	
			Monitoring of implemented projects and activities	
		Commitment of concerned parties	Fulfillment of MOA/MOU provisions	
			Receptivity of parties	
			Accessibility of resources among the interested parties	

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
			Optimized expertise for sharing of mutual benefits	
		Financial reports	Timely submission of accurate financial reports	
		Implementation of funded projects	Timely, effective, and efficient implementation of deliverables	
			Timely submission of accomplishment reports	
		Audited financial statements (FS)	Attainable MOA objectives	
			Accurate reporting of FS	
9. Industry partners	External	Industry-ready curriculum, adequate graduates to support the manpower needs of the industry	Sustainable partnership with the industry	
			Participatory curriculum development process	
			Industry-driven competencies of graduates	
10. Media Organizations	External	Newsworthy information	Timely, truthful, interesting information	
			Adherence to freedom of information (FOI)	
			Availability of credible and appropriate information to stakeholders	

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
	Internal	Endorsement of policies for approval	Due diligence and complete staff work for all matters brought to the Board of Regents for approval/action	
			Prompt communication of BOR-approved policies, guidelines, and other information	
11. Top Management	Internal	Retooling and capacity building for management leadership skills	Regular conduct of capacity building activities for university personnel	
			Available budget and programs/courses for such activity	
		Promotions/ Incentives	Timely implementation of promotions	
			Accommodating environment to the inputs in continuous revision of the merit promotion guidelines	
		Support from faculty and staff	Competent support staff	
			Supportive and committed faculty, staff, and middle-level and low-level management	
12. Deans/ Directors	Internal	Competent faculty and support staff	Committed and competent faculty and staff	

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
			Competent administrative support staff in preparing reports and business correspondence	
		Retooling and capacity building for management leadership skills	Endorsed and implemented conduct of capacity building activity	
			Available budget for professional development initiatives	
		Sufficient time to accomplish assigned tasks	Equitable and reasonable number of workloads	
		Promotions/ incentives	Timely implementation of promotions	
			Timely provision of allowances and other benefits mandated by law	
		Strong management support	Clear directions, policies, and guidelines	
			Open communication lines	
			Sustainable and appropriate programs	
			Adequate state-of-the-art equipment/facilities	

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
13. Faculty members	Internal		Designate qualified administrators, full-time directors/chiefs of offices	
		Competent staff/workforce	Highly productive and output-driven staff	
		Retooling, capacity building and continuing education	Available and sufficient budget for IMDP	
			Adequate and accessible scholarship opportunities to pursue advance studies and skills competency program	
			Adequate fund for professional advancement	
		Promotions/ Incentives	Timely implementation of promotions and incentives	
			Clear guidelines on performance evaluation	
			Strict and consistent implementation of the PRIME HR	
		Teaching/ Research load	Appropriate teaching assignments based on expertise	
			Equitable load reduction for research and extension projects	
			Prompt hiring of faculty based on needs	

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
		Adequate and functional instructional facility	Improved teaching capability	
		Excellent work environment	Comfortable, conducive, and safe workplace	
		Reasonable compensation	Adequate rewards/awards and merit promotion system	
		Personnel development	Access to professional development opportunities (i.e., advanced education, trainings, short-term courses, conferences, seminars)	
			Sustainability of personnel development initiatives	
			Available and sufficient budget for personnel development (local and international)	
		Career advancement	Speedy promotions/NBC implementation	
			Institutionalization of Merit Promotion	
		Health and wellness	Concrete, institutionalized, and holistic wellness program and medical insurance	
			Adherence to health protocols	

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
			Sustained vaccination programs as part of the health and medical support to university constituents and stakeholders	
		Quality staff housing	Well maintained staff housing	
			Equitable opportunities	
			Strict implementation of housing guidelines and policies	
			Well maintained road networks	
			Availability of alternate access points	
		Means of transportation from home to workplace and vice versa	Affordable, road-worthy, safe and comfortable vehicle	
			Sustained transportation services for personnel	
		Retooling, capacity building, and continuous education	Available budget for capacity building programs	
			Available and accessible scholarship opportunities for advanced studies and skills enhancement program	
			Timely implementation of promotions and incentives	
14. Non-teaching personnel	Internal			

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		NEED (What do they need from MMSU?)	EXPECTATION (Based on their Need, what are their expectations?)	
		Promotions/ Incentives	Clear guidelines on performance evaluation	
		Security of tenure	Permanent status given to employees as soon as they get qualified	
15. Laborers		Provision of personal protective equipment	Safe and secured workplace	

APPROVED BY:


 SHIRLEY C. AGRUPIS
 President

Date Signed: _____

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